



ST TERESA'S
— SCHOOL —

RAVENSHOE

FRIDAY 6th FEBRUARY, 2026



Principal's Report

Welcome Back to 2026

A very warm welcome back to all of our returning families, and a special welcome to the new families joining our St Teresa's community this year. We are looking forward to an exciting year ahead, with many learning opportunities and community events planned.

School Focus for 2026 – Reading

This year, our whole-school improvement goal will focus on Reading. We are committed to improving our reading data through the use of high-impact teaching strategies, informed by current research and best practice. Strong reading skills are fundamental to student success across all learning areas, and we look forward to working in partnership with families to support students as readers.

Wellbeing Hub – Official Opening

We are very excited to share that our Wellbeing Hub is now up and running. The Hub is a dedicated space to support the wellbeing of our students and families. It will provide:

- Connections to local support services
- Assistance with school supplies
- Emergency lunches and uniforms

All parents and carers are warmly invited to join us for the official opening of the Wellbeing Hub next Tuesday at 9:00am. Representatives from local support services will be available on the day for families to connect with and learn more about the support available in our community.



School Transport Reminder

A reminder to families whose children are catching the bus for the first time this year: please ensure you inform the school office so we can keep our records up to date and ensure student safety.

Catholic Education Services Complaints Procedure

We value open and respectful communication. If families have a concern or grievance, we encourage you to follow the Catholic Education Complaints Procedure, which is outlined in the information below. Please don't hesitate to contact the school if you require clarification or support.

Got a Complaint or Grievance?



Here's how to resolve it

1. Seek to talk it over with the person or persons concerned. Be respectful, positive and constructive – try and see the other person's perspective.
2. If that doesn't work, ask to speak to the school principal or the person's manager. See if their assistance can help resolve the matter or contact the Professional Standards and Safeguarding Office (PSSO).
3. Still no resolution? You can lodge a formal grievance/complaint. This can occur either by advising your principal, manager or contacting the PSSO. To begin the formal process call the, PSSO on 40509765 or via email: professionalstandards@cns.catholic.edu.au. Note that in a small number of cases the matter might be so serious or sensitive that the first two steps are dispensed with and direct contact with the PSSO is warranted.
4. It is requested that you make your complaint/grievance in writing. Your statement should contain:
 - Your contact details
 - Nature of the matter, including the details of the particular allegations (what is the problem, who is involved, when it happened, where it happened, any contextual information, names of witnesses or confidants). This is best provided in numbered paragraphs
 - Resolution that is sought (for example an apology or an assurance that certain behaviour will not be repeated)
 - Whilst a complaint in writing is preferred, you may elect to make your complaint in person or via telephone.
5. Depending on the nature of your complaint/grievance, it will be referred to a senior Catholic Education Diocese of Cairns (CEDC) staff member or the PSSO to manage. In certain circumstances an external person may be appointed to manage the process. They will keep you and the person(s) who is/are the subject of the complaint informed about the progress of the process.
6. The person managing the process will:
 - Review all relevant material/evidence
 - Make further enquiries if necessary
 - Assess whether the findings reflect the evidence
 - Make a determination and advise the parties of the decision and the reasons
 - Determine what further action (if any) is necessary
7. Not happy with the outcome? You have a right of appeal within 30 days to the CEDC Executive Director via the PSSO.



Remember:

- You always have recourse through the legal process.
- All parties have a right to expect confidentiality in the management of grievance and complaint processes.
- If the matter relates to the commission of a crime, you should report the matter to the Police.
- If the matter involves child abuse or harm there are processes outlined in the Student Protection Processes and Guidelines.
- There are also separate policies on sexual harassment, bullying and discrimination.

Policy statement:

Catholic Education Diocese of Cairns is committed to developing an educational and organisational culture based on mutual trust and respect. We are committed to providing a safe and supportive work and learning environment for all employees and students.

We acknowledge that employees, students and parents may sometimes have a complaint about a decision, behaviour, act or omission that they feel is unacceptable. While most issues can be resolved through direct discussion between the parties concerned, there may be instances in which this is not possible. This is one of a series of four posters to provide guidance on a process for grievance resolution.



**Catholic
Education**
Diocese of Cairns

Learning with Faith and Vision

New School Website

We are excited to launch our new St Teresa's School website. We encourage all families to visit and explore it for up-to-date information, news and resources: <https://stteresas.qld.edu.au/>

Back to School Boost

School fee statements will be issued next week. To help with the cost of school essentials, the Queensland Government is providing a \$100.00 Back to School Boost for every eligible primary student (Prep – Year 6) each year from 2026 to 2029. St Teresa's school will apply this contribution as a credit to your school fee account – you do not need to apply.

How it works:

- **Who is eligible:** All 2026 Prep – Year 6 primary students who have attended St Teresa's School Ravenshoe on or before 27 February 2026.
- **When will you see it:** We will process the credit early in Term 1, 2026. It will appear as a reduction of your school fee statement with the description **Back to School Boost**. If applicable, and there is more than one customer account for a student, the payment will be split according to the fee responsibility arrangement.
- **If your child moves schools:** The boost is payable once per student per year. Students who transfer to another Queensland school won't receive an additional \$100.00. If a student leaves or graduates, families may request a refund of any remaining credit in line with our existing refund processes.
- **Who is NOT eligible?** If your child first attends St Teresa's School Ravenshoe after 27 February 2026 they are not eligible to receive the \$100.00 Back to School Boost for this year. Full Fee-Paying Overseas Students are also not eligible.

What you need to do:

Nothing right now. The school will administer the credit and communicate any specific details that relate to your family's account.

If you have any questions, please contact the school office on 07 4095 9050.

School Fete – Save the Date

The date for our 2026 School Fete has been set for Friday, 20 March. The success of our fete relies heavily on the generosity of parents and community volunteers. It is now time for families to nominate where they would like to help. Please complete the volunteer form or contact the school office if you are able to assist. We are sending home today with the oldest member of the family a book of 10 Shamrock Goose club tickets which are \$2.00 each. Each year we send these home with the families to get our Goose club started off. If you require extra tickets, please come into the office and collect some more.

[**Click Here:**](#)

Thank you for your continued support of St Teresa's. We look forward to a wonderful year of learning, wellbeing and community connection.

Katrina

APCI – Mr Nathan Zahra



Dear St Teresa's Community,

Thank you for an amazing two weeks to start the school year off. It has been a pleasure to meet everyone and get to know the school community.

On Tuesday, we were blessed to have Fr Mathew celebrate our school's Opening School Mass. This was a special celebration where we commissioned our new school leaders for the 2026 school year. Every Year 6 student was presented with their senior badge, which they can wear every day.

Fr Mathew's homily spoke about being the salt of the earth and how salt plays an important role in adding flavour, preserving, and healing. We were reminded that with our unique talents, we can let our light shine and support others who need us. When we do good things, we help others see God's love and create an environment filled with kindness, making our school community an enjoyable place for everyone to grow in knowledge, love, and truth.





In week 4, the seasons of the church calendar will change as we move into Lent. Ash Wednesday (18/02) begins the Lenten season, marking a solemn and reflective time of year where we are invited to pause, reflect on our relationship with God, seek forgiveness, and prepare our hearts through prayer, repentance, and acts of kindness as we journey toward Easter. Ravenshoe parish will celebrate Ash Wednesday with a 12:00pm mass in our school church. All parents and families are invited to attend.

On a different note, it is Friendly February! I have attached a calendar from the Action for Happiness Charity where they strive to motivate others to be friendly to others and give relationships a boost. Try out some of these for the rest of the month.

Friendly February 2026

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
						
2 Ask a friend how they have been feeling recently	3 Do an act of kindness to make life easier for someone	4 Invite a friend over for a 'tea break' (in person or virtual)	5 Make time to have a friendly chat with a neighbour	6 Get back in touch with an old friend you've not seen for a while	7 Show an active interest by asking questions when talking to others	8 Share what you're feeling with someone you really trust
9 Thank someone and tell them how they made a difference for you	10 Look for good in others, particularly when you feel frustrated with them	11 Send an encouraging note to someone who needs a boost	12 Focus on being kind rather than being right	13 Smile at the people you see and brighten their day	14 Tell a loved one or friend why they are special to you	15 Support a local business with a positive online review or friendly message
16 Check in on someone who may be struggling and offer to help	17 Appreciate the good qualities of someone in your life	18 Respond kindly to everyone you talk to today, including yourself	19 Share something you find inspiring, helpful or amusing	20 Make a plan to connect with others and do something fun	21 Really listen to what people say, without judging them	22 Give sincere compliments to people you talk to today
 23 Be gentle with someone who you feel inclined to criticise	24 Tell a loved one about the strengths that you see in them	25 Thank three people you feel grateful to and tell them why	26 Make uninterrupted time for your loved ones	27 Call a friend to catch up and really listen to them	28 Give positive comments to as many people as possible today	

ACTION FOR HAPPINESS Happier · Kinder · Together

Have a wonderful week ahead!

Nathan



Library News

Newsletter
Friday, 6th February 2026

Hello Everyone,

Welcome back to those who were here last year and a warm welcome to our new staff, students and families. We have had a busy start to the year. Thanks to our awesome P&F we have received a lot of new resources for students. New maths resources, technology resources and science kits for all year levels. I will be working on getting those catalogued and ready to be used in the classroom.

This year's library days for classes are:

Prep – Wednesdays

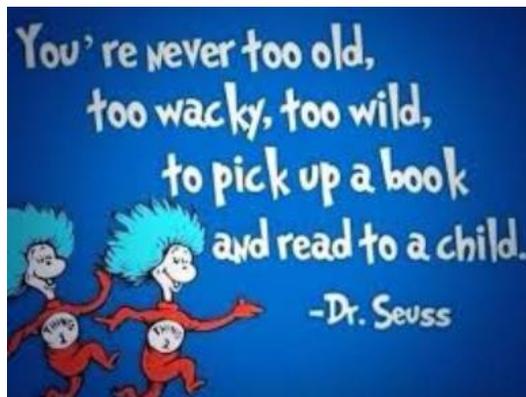
Yr 1/2 - Thursdays

Yr 3/4 - Wednesdays

Yr 4/5 – Fridays

Yr 6 – Thursdays

Parents/Carers are also welcome to come into the library and have a look around as well. The library is open before school from 8:00am on Wednesday, Thursday and Fridays and open after school until 4:00pm Wednesday and Thursdays.



Have a great weekend!

Warm regards,
Morgan Reynolds

Tuck shop News

Tuck shop is every Friday. Tuck shop is only available for first break. Please ensure your child brings a snack for second break or order extra Tuck shop in first break. Printed Tuck shop bags are for sale in the office for \$3.50/50 bags

St Teresa's Tuckshop Menu - 2026

Big Lunch - 11:20am-11:40am	
Ham/Pineapple Pizza	\$4.00
Chicken Wedge	\$1.00
Mini Lasagne	\$6.00
Lite 'n up Big Pie	\$4.00
Sausage Roll	\$4.00
Ham Cheese/Cheese Sandwich	\$4.50
*add .20 cents extra if sandwiches are toasted	
Popper - Orange Flavour	\$1.50
Chocolate Milk	\$2.20
Strawberry Milk	\$2.20



Please ensure that the correct change is with your child's order.

Please do not wrap money in plastic or alfoil - No staples on envelopes.

Place money in a plastic zip bag.

Printed paper bags are available from the office which makes it easy for parents to fill out (\$3.50/50 bags).

A review of prices will be carried out at the end of each term.

